



Aug 02, 2019 09:15 BST

Chance for Northampton rail passengers to have their say

Rail passengers in Northampton will be able to discuss the summer's timetable changes at an event next week.

Officials from London Northwestern Railway will be on hand to answer questions at the town's station on Wednesday 7 August from 4.45pm to 6.45pm.

The rearranged session will give passengers the chance to discuss the new London Northwestern Railway timetable which was introduced in May,

adding more seats from Northampton to London in the morning peak and introducing a new direct service to Liverpool Lime Street.

Jonny Wiseman, customer experience director for London Northwestern Railway, said: "Our timetable improvements introduced more direct services to destinations across our network and improved capacity on some of our busiest services.

"In order to accommodate these changes it was necessary to alter train times and carriage formations and we know that some passengers will have had to adjust their journeys.

"We have already taken on board feedback from across the LNR network and I am pleased these 'Whistle Stop Tour' events will give our passengers another chance to discuss our timetables and services directly with our staff."

The changes in May added an eight-carriage service going to the capital during the first three hours of weekdays, making a total of 12 direct trains departing for London between 6am and 9am.

For more information and for future 'Whistle Stop Tour' dates visit westmidlandsrailway.co.uk/whistle-stop-tour

About West Midlands Trains

For further information on this release, call our press office on 03300 955150 or email press.office@wmtrains.co.uk

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- London Northwestern Railway services operate between
 Liverpool and Birmingham, and on the West Coast mainline to
 and from London Euston.
- West Midlands Railway services operate to destinations across the West Midlands via Birmingham New Street.

For more information on these services visit<u>westmidlandsrailway.co.uk</u> or londonnorthwesternrailway.co.uk

The West Midlands Trains franchise started on 10 December 2017 and will run until 2025/26.

West Midlands Trains operates 1,300 services a day, manages 150 stations and provides over 70 million passenger journeys a year. Over the course of the franchise, West Midlands Trains will be investing £1 billion into the rail network to deliver new trains, improved routes and station upgrades. This will include 400 new train carriages across the network and space for an extra 85,000 passengers into Birmingham and London at peak times.

The franchise is a joint venture between Abellio (70.1% share) and East Japan Railway Company / Mitsui & Co., Ltd (29.9% share in a 50:50 split). Abellio is the international passenger transport subsidiary of the Dutch national railway company, Nederlandse Spoorwegen. In the UK, Abellio operates ScotRail and Greater Anglia train services, Merseyrail services in a joint venture with Serco and buses through Abellio London. For more information visit www.abellio.com

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