



Operated by West Midlands Trains

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Have your say at Birmingham New Street

Rail passengers using Birmingham New Street station will be able to discuss this summer's timetable changes - and all aspects of West Midlands Railway services at the station - on Monday.

As part of the 'Whistle Stop Tour' initiative, West Midlands Railway officials will be on hand to answer questions at the busy hub from 7.45am through to 6.15pm on Monday 16 September.

The session follows the introduction of West Midlands Railway's new timetable in May which brought in more peak time services, increased capacity and both earlier and later services on the network.

Richard Brooks, customer experience director for West Midlands Railway, said:

“Our timetable improvements earlier in the summer introduced more direct services to destinations across our network and improved capacity on some of our busiest services.

“We have already taken on board feedback from across the network and I am pleased this ‘Whistle Stop Tour’ event will give our passengers another chance to discuss our timetables and services directly with our staff.”

Passengers at Birmingham Moor Street will have the chance to ask questions of Chiltern Railways staff at a separate ‘Meet The Manager’ event on Wednesday 18 September from 6.30-9am.

For more information and to find out more about future ‘Whistle Stop Tour’ dates go to wmr.uk/whistle-stop-tour

About West Midlands Trains

For further information on this release, call our press office on 03300 955150 or email press.office@wmtrains.co.uk

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast mainline to and from London Euston.
- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street.

For more information on these services visit westmidlandsrailway.co.uk or londonnorthwesternrailway.co.uk

The West Midlands Trains franchise started on 10 December 2017 and will run until 2025/26.

West Midlands Trains operates 1,300 services a day, manages 150 stations and provides over 70 million passenger journeys a year. Over the course of the franchise, West Midlands Trains will be investing £1 billion into the rail network to deliver new trains, improved routes and station upgrades. This will include 400 new train carriages across the network and space for an extra 85,000 passengers into Birmingham and London at peak times.

The franchise is a joint venture between Abellio (70.1% share) and East Japan Railway Company / Mitsui & Co., Ltd (29.9% share in a 50:50 split). Abellio is the international passenger transport subsidiary of the Dutch national railway company, Nederlandse Spoorwegen. In the UK, Abellio operates ScotRail and Greater Anglia train services, Merseyrail services in a joint venture with Serco and buses through Abellio London. For more information visit www.abellio.com

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