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Have your say on West Midlands Railway

Rail passengers in Birmingham will be able to discuss this summer's timetable changes at a special event at the city's Snow Hill station this week.

As part of the 'Whistle Stop Tour' initiative, officials from West Midlands Railway will be on hand to answer questions during the morning and evening peak on Wednesday 10 July.

The sessions follow the introduction of West Midlands Railway's new timetable in May which introduced new direct services to more destinations, additional services throughout the week and both earlier and later services to and from many stations.

Richard Brooks, customer experience director for West Midlands Railway, said: “Our timetable improvements have provided new journey opportunities for passengers but we understand that changing times and carriage formations may mean making adjustments.

“This was the biggest timetable change in the West Midlands for more than a decade and we recognise the importance of listening to our customers and answering their questions.

“We have already taken on board feedback from across the region and I am pleased these ‘Whistle Stop Tour’ events will give our passengers another chance to discuss our timetables and services directly with our staff.”

As well as the Snow Hill session, the ‘Whistle Stop Tour’ will also visit Worcestershire in coming weeks:

- Wednesday 10 July - Birmingham Snow Hill – 0730 - 0930 and 1630 - 1815
- Thursday 18 July – Droitwich Spa – 1630 – 1830
- Thursday 1 August - Worcester Foregate St – 1630 – 1830

For more information and to find out more about future ‘Whistle Stop Tour’ dates go to westmidlandsrailway.co.uk/whistle-stop-tour

About West Midlands Trains

For further information on this release, call our press office on 03300 955150 or email press.office@wmtrains.co.uk

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast mainline to and from London Euston.

- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street.

For more information on these services visit westmidlandsrailway.co.uk or londonnorthwesternrailway.co.uk

The West Midlands Trains franchise started on 10 December 2017 and will run until 2025/26.

West Midlands Trains operates 1,300 services a day, manages 150 stations and provides over 70 million passenger journeys a year. Over the course of the franchise, West Midlands Trains will be investing £1 billion into the rail network to deliver new trains, improved routes and station upgrades. This will include 400 new train carriages across the network and space for an extra 85,000 passengers into Birmingham and London at peak times.

The franchise is a joint venture between Abellio (70.1% share) and East Japan Railway Company / Mitsui & Co., Ltd (29.9% share in a 50:50 split). Abellio is the international passenger transport subsidiary of the Dutch national railway company, Nederlandse Spoorwegen. In the UK, Abellio operates ScotRail and Greater Anglia train services, Merseyrail services in a joint venture with Serco and buses through Abellio London. For more information visit www.abellio.com

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