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# Passengers advised to check journeys ahead of new West Midlands Railway timetable

Rail passengers in the West Midlands are being advised to check their journeys before they travel when a new timetable is introduced this weekend.

West Midlands Railway is introducing the timetable on Sunday 15 December, aimed at improving the reliability of services across the region.

Whilst the changes will benefit rail users, there may be alterations and changed stopping patterns for existing West Midlands Railway services. Passengers preparing for their Monday morning commutes should check ahead of time, in case of any change to their usual travel plans.

Richard Brooks, head of customer experience at West Midlands Railway, said: “The new timetable we introduced in May brought in new journey opportunities and extra capacity, but also introduced a level of complexity which seriously affected reliability.

“We know things need to improve and these upcoming changes will provide a more reliable service for passengers across the West Midlands. However, many commuters are creatures of habit, so we’re advising people to check their travel plans carefully, before heading out to work on Monday morning.”

Passengers can check their journeys by visiting [www.wmr.uk](http://www.wmr.uk)

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### **About West Midlands Trains**

For further information on this release, call our press office on 03300 955150 or email [press.office@wmtrains.co.uk](mailto:press.office@wmtrains.co.uk)

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast mainline to and from London Euston.
- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street.

For more information on these services visit [westmidlandsrailway.co.uk](http://westmidlandsrailway.co.uk) or [londonnorthwesternrailway.co.uk](http://londonnorthwesternrailway.co.uk)

The West Midlands Trains franchise started on 10 December 2017 and will run until 2025/26.

West Midlands Trains operates 1,300 services a day, manages 150 stations and provides over 70 million passenger journeys a year. Over the course of the franchise, West Midlands Trains will be investing £1 billion into the rail network to deliver new trains, improved routes and station upgrades. This will include 400 new train carriages across the network and space for an extra 85,000 passengers into Birmingham and London at peak times.

The franchise is a joint venture between Abellio (70.1% share) and East

Japan Railway Company / Mitsui & Co., Ltd (29.9% share in a 50:50 split). Abellio is the international passenger transport subsidiary of the Dutch national railway company, Nederlandse Spoorwegen. In the UK, Abellio operates ScotRail and Greater Anglia train services, Merseyrail services in a joint venture with Serco and buses through Abellio London. For more information visit [www.abellio.com](http://www.abellio.com)

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## Contacts



### **Press Office**

Press Contact  
03300 955150

### **Andrew McGill**

Press Contact  
Media Relations Manager  
[andrew.mcgill@wmtrains.co.uk](mailto:andrew.mcgill@wmtrains.co.uk)