



Jan 16, 2019 13:48 GMT

## **Passengers travelling on the Snow Hill lines advised to check before they travel this afternoon**

Passengers travelling on routes via Birmingham Snow Hill are being advised to check their train times before they travel this afternoon.

There have been two incidents on the route today – a signalling problem at Old Hill and a separate incident elsewhere on the line.

As a result, trains have been delayed and cancelled, with train crew out of

position as a result.

Services have now resumed, but delays and cancellations are expected throughout this afternoon and into the evening peak.

Train tickets are being accepted on:

- Network West Midlands buses between Birmingham and Stourbridge, and also between Birmingham and Stratford.
- Chiltern Railway services between Birmingham Snow Hill and Solihull / Dorridge.
- Midlands Metro services between Grand Central and West Bromwich Central.

This acceptance expected to be in place until around 1600 today.

Passengers are advised to check their train times at [westmidlandsrailway.co.uk](http://westmidlandsrailway.co.uk) and follow [@westmidrailway](https://twitter.com/westmidrailway) on Twitter for the latest updates.

Any passengers delayed by 15 minutes or more by this disruption can claim compensation through [Delay Repay](#).

**ENDS**

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## **About West Midlands Trains**

For further information on this release, call our press office on 03300 955150 or email [press.office@wmtrains.co.uk](mailto:press.office@wmtrains.co.uk)

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast mainline to and from London Euston.

- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street.

For more information on these services visit [westmidlandsrailway.co.uk](https://www.westmidlandsrailway.co.uk) or [londonnorthwesternrailway.co.uk](https://www.londonnorthwesternrailway.co.uk)

The West Midlands Trains franchise started on 10 December 2017 and will run until 2025/26.

West Midlands Trains operates 1,300 services a day, manages 150 stations and provides over 70 million passenger journeys a year. Over the course of the franchise, West Midlands Trains will be investing £1 billion into the rail network to deliver new trains, improved routes and station upgrades. This will include 400 new train carriages across the network and space for an extra 85,000 passengers into Birmingham and London at peak times.

The franchise is a joint venture between Abellio (70.1% share) and East Japan Railway Company / Mitsui & Co., Ltd (29.9% share in a 50:50 split). Abellio is the international passenger transport subsidiary of the Dutch national railway company, Nederlandse Spoorwegen. In the UK, Abellio operates ScotRail and Greater Anglia train services, Merseyrail services in a joint venture with Serco and buses through Abellio London. For more information visit [www.abellio.com](https://www.abellio.com)

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## Contacts



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