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Whistle Stop Tours signal upcoming timetable improvements

Rail passengers at stations along the West Coast Mainline will be able to find out more about upcoming timetable improvements over the next two weeks.

London Northwestern Railway will be hosting a number of 'Whistle Stop Tour' events at stations, as well as providing senior management on trains across the network to remind passengers of changes to services coming this Spring.

The events will be an opportunity for passengers to meet with railway

managers, ask any questions they might have and to find out more about how their journey may be affected.

From 19 May, there will be a range of major changes to train services across the London Northwestern Railway network. The train operator is introducing new direct services to more destinations, additional services throughout the week (including peak time services between Watford and London Euston) and earlier morning and later evening services to and from many stations.

The changes will bring a range of benefits to passengers, but will mean changes to train times and the platforms that some services depart from at busier stations. Over the next few weeks, passengers are being reminded to check if their usual journey is likely to change and to make sure they are aware of any alterations before heading out after 19 May.

Jonny Wiseman, customer experience director for London Northwestern Railway, said: “While the timetable improvements being introduced in May will be great news for many passengers, there will be changes to many train times, the platforms being used at some stations and carriage formations to accommodate the changes. This will be the biggest timetable change for over 10 years, so we expect people to have some questions. Our ‘Whistle Stop Tour’ events will give our passengers a chance to find out more about what is coming with the new timetable and to feed back any concerns.”

‘Whistle Stop Tour’ events will be calling at:

- Wednesday 8 May – Milton Keynes – 1630 - 1830
- Thursday 9 May - Northampton – 1630 – 1830
- Monday 13 May - Birmingham New Street - 0800 – 1815
- Tuesday 14 May – London Euston – 0800 - 1815
- Thursday 16 May – Watford Junction – 1630 - 1830

For more information and to find out more about future ‘Whistle Stop Tour’ dates go to

londonnorthwesternrailway.co.uk/whistle-stop-tour

The new timetable will operate from Sunday 19 May. As there will be changes to the time and formation of some services, passengers are advised

to check their train times and to plan ahead for the changes. The new timetable is now live on journey planning systems and more information can be found at londonnorthwesternrailway.co.uk/travel-information/may-timetable-changes

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About West Midlands Trains

For further information on this release, call our press office on 03300 955150 or email press.office@wmtrains.co.uk

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast mainline to and from London Euston.
- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street.

For more information on these services visit westmidlandsrailway.co.uk or londonnorthwesternrailway.co.uk

The West Midlands Trains franchise started on 10 December 2017 and will run until 2025/26.

West Midlands Trains operates 1,300 services a day, manages 150 stations and provides over 70 million passenger journeys a year. Over the course of the franchise, West Midlands Trains will be investing £1 billion into the rail network to deliver new trains, improved routes and station upgrades. This will include 400 new train carriages across the network and space for an extra 85,000 passengers into Birmingham and London at peak times.

The franchise is a joint venture between Abellio (70.1% share) and East Japan Railway Company / Mitsui & Co., Ltd (29.9% share in a 50:50 split). Abellio is

the international passenger transport subsidiary of the Dutch national railway company, Nederlandse Spoorwegen. In the UK, Abellio operates ScotRail and Greater Anglia train services, Merseyrail services in a joint venture with Serco and buses through Abellio London. For more information visit www.abellio.com

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