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New Amazon Hub Lockers benefit West Midlands Railway passengers

Passengers travelling with West Midlands Railway (WMR) can collect their shopping as they travel following the installation of Amazon Hub Lockers at key sites across the network.

Online shoppers can order their purchases to be delivered to a locker as an alternative to a home or business address. They can then collect the item at their convenience. Amazon will send email notifications with a unique pick-up code, informing the buyer of the address and opening times.

Six stations across the region have had lockers installed as the project seeks

to provide passengers with an additional level of convenience at their local station.

Robert Goode, head of property for WMR, said:

"This innovative project will make life easier for our customers and allow them to pick up shopping at their convenience as they travel around the rail network.

"The lockers are already proving popular and I am sure we will see more people using them as passenger numbers continue to climb following the pandemic."

The WMR stations with lockers already installed are Coleshill Parkway, Droitwich Spa, Kidderminster, Stechford, Stratford-upon-Avon and Telford Central.

A further 14 lockers have been installed at stations operated by WMR's sister company London Northwestern Railway, including Tamworth and Nuneaton.

For more information on the Amazon Hub Lockers, click here.

About West Midlands Trains

For further information on this release, email press.office@wmtrains.co.uk

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- London Northwestern Railway services operate between
 Liverpool and Birmingham, and on the West Coast Main Line to
 and from London Euston.
- West Midlands Railway services operate to destinations across the West Midlands via Birmingham New Street and Birmingham Snow Hill.

For more information on these services visit <u>westmidlandsrailway.co.uk</u> or <u>londonnorthwesternrailway.co.uk</u>

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