



Work is ongoing at Longbridge station

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## Next phase of Longbridge station revamp begins

Passengers are being reminded of important changes to the ticket office at Longbridge station in Birmingham as the second phase of its £1.7 million refurbishment begins next week.

The old booking office will be replaced by Spring, with a new fully accessible ticket counter making the station more user-friendly for everyone.

The improvements also include a new accessible toilet, improved ventilation in the booking office, re-plastering and a new floor throughout the station

building.

While the work is being carried out between Friday 8 and Sunday 31 March 2019 the ticket office will be closed.

During the closure, West Midlands Railway is reminding passengers they will still need to buy a valid ticket when travelling to and from Longbridge.

Those who would normally renew season tickets at the station are advised to do so online or visit the ticket office at a different station, such as their destination station, over the next few weeks.

Brenda Lawrence, head of stations for West Midlands Railway, said: “The next phase of work at Longbridge is going to impact the ticket purchasing facilities available at the station, so we are advising passengers to plan in advance for these changes.

“Tickets can be purchased online through our website or app, or from the conductor on the train if there are no other options. Revenue protection staff will be at the station at certain times on some days during the work to provide assistance where they can, but we want people to plan ahead to avoid any delays to their journey.”

Harpreet Singh Moore, scheme project manager at Network Rail, said: “The improvement work at Longbridge station is part of our National Stations Improvement Programme to transform the facilities at stations across the network.

“Work has progressed well in recent months. We’ve successfully installed hoarding, removed the existing roof and installed a new over sailing canopy.

“This investment will significantly enhance the experience for passengers. Once complete, we hope station-users will be pleased with the difference.”

Network Rail is working closely with West Midlands Railway to ensure the station is open throughout the station redevelopment work, and train services will run as normal.

The work is being funded by the Greater Birmingham and Solihull LEP and delivered by Network Rail.

**ENDS**

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## **About West Midlands Trains**

For further information on this release, call our press office on 03300 955150 or email [press.office@wmtrains.co.uk](mailto:press.office@wmtrains.co.uk)

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast mainline to and from London Euston.
- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street.

For more information on these services visit [westmidlandsrailway.co.uk](http://westmidlandsrailway.co.uk) or [londonnorthwesternrailway.co.uk](http://londonnorthwesternrailway.co.uk)

The West Midlands Trains franchise started on 10 December 2017 and will run until 2025/26.

West Midlands Trains operates 1,300 services a day, manages 150 stations and provides over 70 million passenger journeys a year. Over the course of the franchise, West Midlands Trains will be investing £1 billion into the rail network to deliver new trains, improved routes and station upgrades. This will include 400 new train carriages across the network and space for an extra 85,000 passengers into Birmingham and London at peak times.

The franchise is a joint venture between Abellio (70.1% share) and East Japan

Railway Company / Mitsui & Co., Ltd (29.9% share in a 50:50 split). Abellio is the international passenger transport subsidiary of the Dutch national railway company, Nederlandse Spoorwegen. In the UK, Abellio operates ScotRail and Greater Anglia train services, Merseyrail services in a joint venture with Serco and buses through Abellio London. For more information visit [www.abellio.com](http://www.abellio.com)

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