



West Midlands Railway

Dec 24, 2020 09:20 GMT

No train service between Great Malvern and Hereford following flooding

West Midlands Railway (WMR) passengers are being warned not to attempt to travel between Great Malvern and Hereford this morning (Thu 24 Dec) due to severe flooding of the railway.

Heavy rain on Wednesday afternoon has caused damage to rail infrastructure meaning trains are unable to run between the destinations. With local roads also flooded, no road replacement transport is able to operate and passengers are being advised not to travel.

Repairs to the rail infrastructure are ongoing and it is hoped services will be able to resume later today - passengers are advised to check live departure boards for the latest information.

A normal service is running elsewhere on the WMR network. Hereford-bound trains departing from Birmingham are currently terminating at Great Malvern.

Jonny Wiseman, WMR customer experience director, said:

"Following significant flooding in the Ledbury area on Wednesday evening we are currently unable to run train services between Great Malvern and Hereford.

"Customers are advised not to attempt to travel until the line has reopened and to monitor live departure boards for the latest information."

For live travel information visit www.wmr.uk/plan or follow @WestMidRailway on Twitter.

Any passenger whose journey is delayed by 15 minutes or more can claim compensation via the Delay Repay scheme - visit www.wmr.uk/delayrepay for details.

About West Midlands Trains

For further information on this release, call our press office on 03300 955150 or email press.office@wmtrains.co.uk

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast Main Line to and from London Euston.
- **West Midlands Railway** services operate to destinations across

the West Midlands via Birmingham New Street and Birmingham Snow Hill.

For more information on these services visit westmidlandsrailway.co.uk or londonnorthwesternrailway.co.uk

If you have been sent this press release, this is because we believe this to be of interest to you.

To sign up for all future releases, visit our newsroom and subscribe to our updates. You can unsubscribe to our releases at any time.

Contacts



Press Office - Media Use Only

Press Contact

press.office@wmtrains.co.uk

0330 095 5626