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## Rail passengers to benefit from new lift at Wolverhampton station

Passengers are being advised about work starting next month to renew the platform 1 lift at Wolverhampton station.

The £250,000 investment will improve the reliability of the passenger lift for years to come, providing smoother journeys for passengers.

Work will start on Monday 11 January 2021 and is set to be completed on Tuesday 20 April 2021. During this time, the platform 1 lift will be out of use.

The lift on platform 1 provides step-free access from the station entrance to platforms 2a, 2b, 3 and 4.

For passengers this will mean:

- There will be no step-free access to or from platforms 2a, 2b, 3 and 4 between Monday 11 January and Tuesday 20 April 2021.
- There will still be step-free access from the station entrance to platforms 1, 5 and 6, and from those platforms to the station exit.
- Passengers requiring step-free access to platforms 2a, 2b, 3 and 4 are advised to travel to Birmingham New Street or Smethwick Galton Bridge, where road transport will be provided for passengers to complete journeys.
- To book assisted train travel, passengers should call West Midlands Railway on 0800 024 8998.

Tom Wadsworth, senior asset engineer for buildings at Network Rail, said: “We want to thank passengers for their understanding and patience whilst we complete this important work.

“We would be grateful if passengers with additional accessibility needs could think in advance about their journey.

If you do need extra assistance, please book help in advance, either through [wmr.uk/assistance](http://wmr.uk/assistance) or by calling 0800 024 8998.”

Brenda Lawrence, head of stations for West Midlands Railway, said: “Making sure the railway is accessible for everyone is a priority for us and we thank our customers for their patience and understanding during these vital works.

“Our staff are on hand to help advise passengers about their journey options and we encourage customers who may require travel assistance to contact us in advance wherever possible.”

Passengers are being advised to allow extra time for their journeys and to plan ahead on the National Rail Enquiries journey planner at [www.nationalrail.co.uk](http://www.nationalrail.co.uk)

For more advice on assisted travel visit [wmr.uk/assistance](http://wmr.uk/assistance) or call West Midlands Railway on 0800 024 8998.

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## About West Midlands Trains

For further information on this release, call our press office on 03300 955150 or email [press.office@wmtrains.co.uk](mailto:press.office@wmtrains.co.uk)

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast Main Line to and from London Euston.
- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street and Birmingham Snow Hill.

For more information on these services visit [westmidlandsrailway.co.uk](http://westmidlandsrailway.co.uk) or [londonnorthwesternrailway.co.uk](http://londonnorthwesternrailway.co.uk)

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