



# West Midlands Railway

Feb 25, 2020 21:10 GMT

## **Shrewsbury Flooding: Passengers urged to check journeys before travelling**

Passengers are advised to check their journey before travelling, it is expected that train services will be affected by delays and cancellations. Ticket acceptance is in place with Transport for Wales and passengers can use their services to travel from Shrewsbury to Birmingham via Crewe.

There will be a bus operation in place from Wellington and will call at all stations to Wolverhampton.

Jonny Wiseman, customer experience director for West Midlands Railway,

said:

"The safety of our customers and staff is of paramount importance and the extremely high water levels in Shropshire has forced Network Rail to shut the railway as a precaution.

"Passengers are advised to check their train before travelling and anyone travelling to or from Shrewsbury will need to allow extra time to complete their journey via road transport.

"We hope that water levels will drop enough for Network Rail to reopen the line by Wednesday morning but passengers are advised to check live travel information before setting out tomorrow."

Passengers can check live travel information by visiting [www.wmr.uk/plan](http://www.wmr.uk/plan)

Any passenger whose journey has been delayed by 15 minutes or more can claim compensation via the Delay Repay scheme - see [www.wmr.uk/delayrepay](http://www.wmr.uk/delayrepay) for details.

---

## About West Midlands Trains

For further information on this release, call our press office on 03300 955150 or email [press.office@wmtrains.co.uk](mailto:press.office@wmtrains.co.uk)

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast mainline to and from London Euston.
- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street.

For more information on these services visit [westmidlandsrailway.co.uk](http://westmidlandsrailway.co.uk) or

[londonnorthwesternrailway.co.uk](http://londonnorthwesternrailway.co.uk)

The West Midlands Trains franchise started on 10 December 2017 and will run until 2025/26.

West Midlands Trains operates 1,300 services a day, manages 150 stations and provides over 80 million passenger journeys a year. Over the course of the franchise, West Midlands Trains will be investing £1 billion into the rail network to deliver new trains, improved routes and station upgrades. This will include 400 new train carriages across the network and space for an extra 85,000 passengers into Birmingham and London at peak times.

The franchise is a joint venture between Abellio (70.1% share) and East Japan Railway Company / Mitsui & Co., Ltd (29.9% share in a 50:50 split). Abellio is the international passenger transport subsidiary of the Dutch national railway company, Nederlandse Spoorwegen. In the UK, Abellio operates ScotRail and Greater Anglia train services, Merseyrail services in a joint venture with Serco and buses through Abellio London. For more information visit [www.abellio.com](http://www.abellio.com)

If you have been sent this press release, this is because we believe this to be of interest to you.

To sign up for all future releases, visit our newsroom and subscribe to our updates. You can unsubscribe to our releases at any time.

## Contacts



### **Press Office - Media Use Only**

Press Contact

[press.office@wmtrains.co.uk](mailto:press.office@wmtrains.co.uk)

0330 095 5626