



Coronavirus Travel Update

Wear a face covering out of respect for others

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London Northwestern Railway is asking passengers to keep wearing face coverings, unless exempt, from Monday (19 July) as Covid restrictions are eased.

The train company is also warning rail users to expect more short-notice cancellations as increasing numbers of staff are getting 'pinged' by the Test and Trace app.

Lawrence Bowman, Customer Experience director for London Northwestern

Railway said; “We are keeping up the extra high standards of cleaning on our trains and stations that we implemented at the start of the pandemic. Even though Covid restrictions are easing from Monday, the message is, in crowded spaces, wear a face covering out of respect for others.”

In recent weeks the train company has seen the number of staff having to self-isolate quadruple resulting in trains being cancelled at short notice and fewer carriages being available on some services.

Before the pandemic, the train operator recruited over 100 extra drivers but their training has also been delayed due to Covid restrictions. The company now estimates it will take up to a year before all of its new train crew are qualified.

Ends

About West Midlands Trains

For further information on this release, call our press office on 03300 955150 or email press.office@wmtrains.co.uk

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast Main Line to and from London Euston.
- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street and Birmingham Snow Hill.

For more information on these services visit westmidlandsrailway.co.uk or londonnorthwesternrailway.co.uk

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Contacts



Press Office - Media Use Only

Press Contact

press.office@wmtrains.co.uk

03300 955150



Liam Bolland

Press Contact

Media Relations Executive

liam.bolland@wmtrains.co.uk