



# West Midlands Railway

Dec 22, 2021 16:00 GMT

## **West Midlands Railway confirms temporary suspension of Nuneaton – Leamington Spa train service due to Omicron surge**

West Midlands Railway (WMR) has today (Wed 22 Dec) confirmed the temporary suspension of train services between Nuneaton and Leamington Spa due to an increase in staff absences linked to the Covid-19 pandemic.

In recent weeks WMR has seen a sharp increase in the number of colleagues off work due to either testing positive for Covid-19 or being required to self-

isolate, leading to an rise in the number of short-notice cancellations due to a shortage of available traincrew.

Rail replacement buses will be in operation on the route between the Warwickshire towns from Monday 27 December until further notice while the operator keeps staffing levels under close review.

Jonny Wiseman, WMR customer experience director, said: “The significant increase in Covid-19 cases among our staff comes on top of existing traincrew shortages caused by delays to our driver training programme during the pandemic. In these circumstances we have no choice but to temporarily suspend the train service until further notice.

“I apologise to customers for the inconvenience and thank them for their patience and understanding. We are keeping the situation under close review and it remains our intention to reinstate the full timetable on this line as soon as possible.”

Any passenger delayed by 15 minutes or more as a result of cancellation or disruption can claim compensation by visiting [www.wmr.uk/delayrepay](http://www.wmr.uk/delayrepay)

## Ends

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### About West Midlands Trains

For further information on this release, call our press office on 03300 955150 or email [press.office@wmtrains.co.uk](mailto:press.office@wmtrains.co.uk)

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast Main Line to and from London Euston.
- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street and Birmingham

Snow Hill.

For more information on these services visit [westmidlandsrailway.co.uk](http://westmidlandsrailway.co.uk) or [londonnorthwesternrailway.co.uk](http://londonnorthwesternrailway.co.uk)

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