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## West Midlands Railway launches podcast to help keep passengers up to date

Passengers travelling with West Midlands Railway (WMR) are being invited to tune in on their train journey after the operator launched its first ever podcast.

The podcast – titled On The Rails – will answer some of passengers' frequently-asked questions about the railway as well as featuring insightful interviews with guests from across the industry.

So if you've ever wanted to know how temperatures are controlled on trains or how to buy the cheapest train ticket – or just hear about some of the

quirky goings-on of the railway – On The Rails is the podcast for you.

Episode one is available now with a focus on railway safety and security. Listeners can also find out which famous passenger once caused excitement at Wolverhampton Station. Further episodes will be released throughout 2023.

Jonny Wiseman, WMR customer experience director, said:

"I am delighted to launch On The Rails. We are always looking for new ways to communicate with our customers and with the popularity of podcasts continuing to increase, I am looking forward to hearing what people think.

"Through the podcast we'll be answering some of our passengers' most-asked questions, explaining a bit more about how the railway works and enjoying plenty of quirky stories from all kinds of people across the industry."

Episode one of On The Rails is available [here](#). The podcast is also available to stream via Spotify and Apple Music.

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## About West Midlands Trains

For further information on this release, email [press.office@wmtrains.co.uk](mailto:press.office@wmtrains.co.uk)

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast Main Line to and from London Euston.
- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street and Birmingham Snow Hill.

For more information on these services visit [westmidlandsrailway.co.uk](http://westmidlandsrailway.co.uk) or

[londonnorthwesternrailway.co.uk](http://londonnorthwesternrailway.co.uk)

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