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# West Midlands Railway: Matchday calling patterns at Bordesley confirmed following trial

A new matchday calling pattern at Bordesley station for Birmingham City fixtures will continue until the end of the current football season, West Midlands Railway (WMR) has confirmed today.

The station does not receive a regular service apart from matchdays, when trains make special stops. This season, fans have experienced long waits as a queuing system is required for safety reasons, prompting WMR to trial a new calling pattern. Following the conclusion of the trial at several recent fixtures, WMR has confirmed its new calling pattern will remain in place.

Under the calling pattern, only Birmingham-bound trains will stop at Bordesley before matches. After the game, only trains bound for Dorridge and Stratford-upon-Avon will call at the station. Passengers requiring services in the opposite direction are advised to use Birmingham Moor Street as the nearest alternative station.

The next fixture where the calling pattern will apply will be Blues' fixture against Blackpool on Sunday 29 December. There is no WMR service on Boxing Day.

Jonny Wiseman, customer experience director for West Midlands Railway, said: "The safety of our customers is our top priority and following the conclusion of the recent trial we are now extending this matchday calling pattern until the end of the current football season.

"Due to the unusual layout of Bordesley station, queuing systems will remain in place to limit the number of passengers on the platform at one time. We will continue to keep the effectiveness of the new calling pattern under review as the season continues.

"We are continuing to engage with the football club, Birmingham City Council and TfWM to support passengers travelling to and from Birmingham City football matches safely and efficiently."

### **About West Midlands Trains**

For further information on this release, email press.office@wmtrains.co.uk

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast Main Line to and from London Euston.
  - West Midlands Railway services operate to destinations across the West Midlands via Birmingham New Street and Birmingham

Snow Hill.

For more information on these services visit<u>westmidlandsrailway.co.uk</u> or <u>londonnorthwesternrailway.co.uk</u>

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