



Dec 07, 2020 11:00 GMT

## West Midlands Railway urges passengers to plan ahead this Christmas

Rail passengers in the West Midlands are being urged to plan their festive travel carefully with increased numbers of people expected to use the trains.

In order to allow more people to enjoy the holiday period with their families, the Government has created a 'Christmas travel window' between 23-27 December.

To ensure smooth journeys, West Midlands Railway (WMR) is urging customers intending to travel during this period to familiarise themselves

with their train times and plan ahead.

The operator will run the longest trains possible with additional carriages on many services and additional staff will be on hand at stations to help passengers on their way.

The normal WMR weekday service will run on December 23 and 24, although last trains will depart earlier than usual on Christmas Eve.

No trains will run on Christmas Day or Boxing Day. The usual Sunday timetable will operate on December 27, although the first trains may be slightly later than usual.

Jonny Wiseman, customer experience director for West Midlands Railway, said:

“This year we will all experience a Christmas like no other and we’re urging our customers to plan their travel carefully during the Government’s travel window.

“We’re adding carriages to many services over the festive period so we can run the longest trains possible to help social distancing as well as maintaining our enhanced cleaning regimes. Face coverings remain mandatory on board unless exempt for medical reasons.

“Passengers who choose to use the railway can help us by planning ahead, purchasing their tickets online in advance and travelling at quieter times if they can.”

Meanwhile, passengers are being urged to check their train times ahead of the new WMR timetable which comes into effect on Sunday 13 December.

There are no significant changes to service frequencies but some departure times may alter, so customers are advised to check their journeys at [www.wmr.uk/plan](http://www.wmr.uk/plan)

For more information on steps the Government is taking to help people travel at Christmas, click [here](#).

---

## About West Midlands Trains

For further information on this release, call our press office on 03300 955150 or email [press.office@wmtrains.co.uk](mailto:press.office@wmtrains.co.uk)

West Midlands Trains operates both West Midlands Railway and London Northwestern Railway services.

- **London Northwestern Railway** services operate between Liverpool and Birmingham, and on the West Coast Main Line to and from London Euston.
- **West Midlands Railway** services operate to destinations across the West Midlands via Birmingham New Street and Birmingham Snow Hill.

For more information on these services visit [westmidlandsrailway.co.uk](http://westmidlandsrailway.co.uk) or [londonnorthwesternrailway.co.uk](http://londonnorthwesternrailway.co.uk)

If you have been sent this press release, this is because we believe this to be of interest to you.

To sign up for all future releases, visit our newsroom and subscribe to our updates. You can unsubscribe to our releases at any time.

## Contacts



### Press Office - Media Use Only

Press Contact

[press.office@wmtrains.co.uk](mailto:press.office@wmtrains.co.uk)

0330 095 5626